



SUSTAINABILITY REPORT



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REPUBLIC OF TÜRKİYE
MINISTRY OF CULTURE AND TOURISM



Sustainable Tourism CERTIFICATION

This certification recommended by Türkiye Tourism Promotion and Development Agency is issued by Control Union Certifications B.V.

Control Union Certifications B.V. is accredited by ASI and its accreditation coverage is published at www.asi-assurance.org

AKGÜN İSTANBUL OTELİ

Based on an audit according to the requirements stated in the Türkiye Sustainable Tourism Standard, Version 1.0, 19 May 2022; which is Recognized by GSTC and a signed contract, Control Union Certifications B.V. herewith certifies that the facility listed above is found to be in compliance with Türkiye Sustainable Tourism Standard, Version, 1.0 19 May 2022. This guarantees that the criteria for managing Sustainable Tourism certified tourism services have been met.

Certification Number	CU-ST-AK-359
Date of First Certification	16 / 06 / 2023
Issued On	16 / 06 / 2023
Date of Expiry	15 / 06 / 2024

Tuğçe TAPAN YÜNLÜ
System and Tourism
Certification Manager

Facility Type
Accommodation Facility



*The Sustainable Tourism Program was developed under the leadership of the Republic of Türkiye Ministry of Culture and Tourism.

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Akgün Hotel Istanbul Sustainability Report

Surrounded by the city walls in the old center of Istanbul, Akgün Istanbul Hotel is located near the historic Topkapi Palace, Hagia Sophia Museum, Blue Mosque, Kariye Museum, the legendary Grand Bazaar, 2 km from the Golden Horn Convention Center, 5 km from Taksim Square, 2-3 km from Istanbul Airport (IST) and many more magnificent mosques, monuments and museums. The Underground Metro station and bus stops are within walking distance (30 meters), which you can use to reach every point of Istanbul. TÜYAP Fair and Congress Center, World Trade Center (CNR), İstinyePark Shopping Mall, Zorlu Shopping Mall, Kanyon Shopping Mall, Forum Istanbul Shopping Mall and Istanbul Anatolian Side can also be reached by the metro line passing in front of the hotel.

As Akgün Hotel Istanbul, we take full responsibility for ILO Standards and respect human rights through activities such as waste management, natural resource use, informing employees about health, safety and child protection issues, and recognizing equal rights in order to minimize the impact of tourism on our environment. We believe that our efforts to integrate with our communities and take part in solving social problems will contribute to ensuring sustainability in tourism.

We believe that the economical use of natural resources and the effective management of these resources are crucial for ensuring the sustainability of tourism. We aim to be an exemplary business in the hotel industry with our environmental practices.

Our goal is to comply with all applicable environmental laws, statutes and regulations and to benefit the communities we serve through high quality service, economic growth, environmental protection, community involvement and, of course, employment. We will set our environmental goals and objectives, continuously improve our environmental performance and minimize the environmental impact of our activities. We will raise environmental awareness among our employees, guests, suppliers and the community at large.

As Akgün Istanbul Hotel, we carry out our activities in accordance with the relevant laws and regulations. Sustainability will be at the forefront in all decision-making stages. We will focus on the sustainability of social conditions in areas such as education, health, welfare, safety, quality of life, etc.



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ISO 9001:2015

ISO 45001:2018

OUR SUSTAINABILITY POLICY

We will be cautious and careful about the environmental impact of all our activities.

Energy savings will be achieved through small changes.

All devices will be maintained and ensure that they work effectively.

The environmental performance of the hotel will be continuously monitored and realistic targets will be set according to the results.

Cultural heritage and nature conservation projects will be supported.

Art and handicraft products produced by local people will be exhibited.

Guests will be warned about the local culture and appropriate behavior in the region.

Necessary measures will be taken to prevent pollution and noise.

Appropriate means of transportation will be encouraged to reduce energy consumption and emissions.

Staff training and awareness will be increased.

Equal opportunities regarding race, gender, marital status, age, color, color, religion, ancestry, national origin, disability and other protected status will be ensured.

Awareness on environmental sustainability will be ensured by informing the staff on the Environmental Law and other legal regulations.

Our hotel adopts information about its sustainability performance, targets, actions and sustainability activities among its obligations to disclose information within the scope of its annual report.

EFFICIENT PROCUREMENT POLICY

In order to reduce the emission rate, we make most of our purchases through a single company as much as possible.

When buying products, we research the corporate identity of the company and choose environmentally friendly companies.

We choose environmentally friendly products such as paper straws.

We prefer companies that use paper packaging in all products.

We choose companies that use less plastic packaging to reduce plastic consumption.

We prefer companies with a wide product distribution network.

When purchasing, we prefer reusable, returnable and recycled goods.

We monitor and manage the purchase and use of consumable and disposable products.

We avoid unnecessary packaging (especially plastic) purchased in bulk.

We prefer environmentally certified products and suppliers - especially for wood, paper, fish, other foods and products from the wild.

Where certified products and suppliers are not available, we consider the origin and methods of growth or production.

We do not use or sell threatened species.



ENVIRONMENTAL MANAGEMENT AND OUR CULTURAL HERITAGE

- Environment - The environmental risks of our hotel have been evaluated by conducting an impact assessment.
- Within the framework of the principles of sustainability in the use of natural resources, informative and warning materials and applications are available for our guests and employees in our rooms and general areas of our hotel
- We provide information for our guests on our website by including introductory

information appropriate to the archaeological, natural and cultural heritage of Istanbul.

- Our hotel actively supports initiatives for local infrastructure and social community development.
- Our hotel offers local residents equal opportunities for employment and advancement, including management positions.
- Our hotel operations do not jeopardize the provision of essential services such as food, water, energy, health or sanitation to neighboring communities.
- Our hotel operations do not adversely affect local access to livelihoods, including land and water resource use, rights of way, transportation and housing.
- Our hotel utilizes authentic elements of traditional, contemporary local culture in our operations, cuisine, while respecting the intellectual property rights of local communities.



- Our hotel makes a financial or in-kind contribution to the preservation of cultural heritage.
- Our hotel measures energy consumption by type and takes steps to minimize total consumption. Akgün Hotel İstanbul strives to increase the use of renewable energy.
- Water risk has been assessed, water consumption is measured by type and steps have been taken to minimize overall consumption. Water supply is sustainable and does not adversely affect environmental flows. In areas of high water risk, water management targets are set and monitored according to the circumstances.
- We provide information and promote alternative (climate-friendly) transportation options to our customers during their arrival, departure and visit.
- Domestic water is used in our hotel to meet the domestic water needs of employees and guests. The sources of domestic wastewater are points such as sinks, wc, bathrooms and kitchens to meet the needs of employees and guests. Domestic waste water is given to İski. No industrial waste water is generated in our hotels.
- We have a waste management plan. We measure solid waste according to the type of solid waste disposed and implement targets to minimize solid waste.
- Our hotels take measures to prevent the emergence of invasive species.

PROTECTION OF NATURAL RESOURCES

Energy consumption is rigorously monitored and areas where savings can be made are identified to achieve ongoing overall reductions year on year and reduce associated carbon emissions. We continue to empower our teams with technical services to identify the latest innovations in technology and renewable energy systems that facilitate reductions without compromising the guest experience. We continuously analyze energy savings through maintenance, surveillance and monitoring, and plan our new investment projects with a focus on energy generation and reducing environmental damage through the use of renewable energy sources.

We are aware of the value of water resources. We continue to strive for an overall reduction in consumption every year. All water resources, including gray water, are properly disposed of in accordance with local legislation, without any negative impact on local environments or populations. In our hotel; Landscape plants that consume as little water as possible are preferred. In the trainings given to employees, the importance of protecting water resources is emphasized and contribute to awareness-raising by explaining what to do.



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CHEMICAL MANAGEMENT

Chemicals are used in maintenance, repair and cleaning activities in our hotel.

Every care is taken to minimize the use of chemicals as much as possible and to prevent accidental spills. Employees who need to use chemicals are properly trained and provided with Personal Protective Equipment.

It is ensured that all chemicals used are approved, labeled, in appropriate packages, that we receive Material Safety Data Sheets (MSDS), and that the trainings provided comply with MSDS data. In our chemical warehouses, necessary precautions have been taken against leaks, spills, etc. that may harm the environment, and storage is carried out in accordance with the regulations, the type of chemical and the manufacturer's storage instructions.

Concentrated products are preferred whenever possible. The automatic dosing system uses the minimum amount of chemicals for disinfection in all possible areas. We ask the companies we receive service from for pest control for the permits and licenses of the drugs they use, we make sure that they are products that do not harm human health and the environment and that they are used in appropriate doses. In order to protect food safety and human health in production areas, we utilize natural methods of pest control such as fly catcher EFK devices

WASTE MANAGEMENT

Within the scope of Environmental Legislation, we work with Environmental Engineers and receive consultancy services and training support.

In our hotel, packaging waste, hazardous waste, waste oils and batteries are collected separately, kept in temporary storage areas defined in accordance with the legislation within the hotel, collected by licensed and permitted companies and sent to the relevant sorting-recycling facilities. The amount of waste sent is recorded in the E-ÇBS system. Pool systems and heating and cooling systems are automated to save money and can be intervened manually depending on weather conditions.

There are chemical dosing units in the pool, boiler room and our treatment plant. Maintenance and calibrations are carried out at regular intervals. Our hotel has been awarded the "Zero Waste Certificate" by adhering to waste management plans.



CARBON EMISSIONS

In order to prevent wastage in food purchases, it takes precautions against the risk of spoilage, rotting and throwing away.

Supports recycling and reuse by separating paper, glass and plastic waste on-site.

All electronic products continue to be used until they break down.

No unnecessary and unnecessary purchases are made.

Takes care to turn off unused lights and acts sensitively.

Black out curtains are used in the rooms to keep the hot/cold air.

Bulk purchases are made in purchases.

There is a revolving door to prevent heat loss.

OUR EMPLOYEES

We provide accommodation support to our employees who wish to stay, and offer them free access to facilities to meet their daily needs. We also employ employees responsible for cleaning and security in lodgings with free laundry facilities.

We provide shuttle support to our employees according to certain shift hours.

We provide health services at the Doctor's office in our hotel to all our employees during working hours.

We offer the opportunity to benefit. Within the scope of business ethics, we inform our employees about issues such as corruption, bribery, unethical incidents, fraud and misconduct during orientation trainings. When they encounter such situations, we inform them that they can contact us anonymously through suggestion boxes or that we will protect the confidentiality of their meetings with the Human Resources department.



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PROTECTION OF CHILDREN

Respecting the rights of children and taking the necessary measures to protect them against acts of sexual abuse are among our primary duties.

We support social responsibility projects that support programs that prevent children from becoming in need of protection and care.

We program trainings for the reintegration of children who have been involved in crime or against whom crimes have been committed into society.

We organize activities for our staff to protect children from external factors and to increase awareness. we will be found.



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